To: All news editors  
Date: 19 June 2008  

Eastern Cape Premier to attend the Provincial Customer Care Indaba  

Eastern Cape Premier, Mrs Nosimo Balindlela will on Friday, June 20, 2008 attend the first Provincial Customer Care Indaba of government in Mdantsane. The Indaba has been preceded by a week long government services campaign which has seen MECs and government officials delivering tangible services in the East London area.

Thousands of residents in parts of Mdantsane have benefited from an abundance of government services which have been brought to their communities by the Provincial Government. The proactive approach is in response to the Premier’s State of the Province call, for innovative ways of implementing extra-ordinary solutions to accelerate service delivery in the province.

The objectives of the Indaba are:

- To strength partnerships between Government Customer Care and organised business to share best practices on Customer Care.
- To reinforce partnerships with municipalities and national departments to revive the implementation of Batho Pele in the public service.
- To find innovative ways to make government services and information accessible to the most remote areas of the province and
- To build sustainable and mutual beneficial partnerships with civil society organisation and organised business for service delivery excellence.

The Indaba will take place as follows:

Venue: Mdantsane Indoor Sports Centre  
Date: 20 June 2008  
Time: 08H00

A media briefing will be held on June 20, 2008 at 09H00 to afford members of the media an opportunity to interact with the Premier and other leaders of government about the Indaba.